

Privacy policy for Eduix Ltd's contact form

Data controller

Eduix Ltd

Business identification code: 1059087-6

Contacts regarding data protection: info@eduix.fi or Finlaysoninkuja 21 A, 33210 Tampere, Finland

Purpose and legal basis of processing

Eduix Ltd is a company in Tampere, Finland. We design, implement and maintain software, especially for the education and municipal sector.

The legal basis for processing personal data is the consent acquired from users before they send the contact form. We only use this data in order to respond to feedback and requests for contact. At any time you can cancel the permission that you gave us to process your data. Please contact the addresses listed above.

Sources of data

If needed, we collect the information that you have sent via the contact form on our website. The data is saved in our customer database.

Processed data

The form asks for your name and email address. You can also fill in your phone number.

Recipients of data

System access and the right to view personal data is limited only to the select employees that are responsible for customer service and maintaining the system. We do not transfer your personal data to parties outside Eduix Ltd.

How long we store data

Your personal data is stored only as long as it is required by the matter that you contacted us about.

Protecting data

Eduix Ltd processes your data safely and in a manner that fulfills the requirements of law. The data is separated from public data networks by firewalls.

Data subject rights

According to the General Data Protection Regulation, you have the following rights regarding your personal data:

- **Right to access:** You can request a copy of the data that we are processing.
- **Right to rectify inaccurate or incomplete data**
- **Right to erasure (“right to be forgotten”):** At any time, you can cancel the permission that you gave to process your data and request that we delete it.
- **Right to restrict processing:** Instead of the deletion of your data, you can request that we restrict its processing. You can also request that we restrict the processing until inaccurate or incomplete data is rectified. In the latter case, we will inform you before the data is unrestricted again. Restricting means that besides storage, your data can only be processed with your explicit permission.
- **Right to data portability:** You can request that we deliver your personal data in a structured, commonly used and machine-readable format and transmit it to

another controller. If it is technically feasible, you can request that we transfer the data directly to the new controller.

Please send a written request to Eduix Ltd (info@eduix.fi). We respond within one month, which is the time frame specified in the data protection regulation.

Right to lodge a complaint with a supervisory authority

If you suspect that your personal data is being processed in a way that violates the General Data Protection Regulation, you have the right to lodge a complaint to a supervisory authority, i.e. the Finnish Data Protection Ombudsman. You can find more information about the subject on the following webpage: [Notification to the Data Protection Ombudsman](#).